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Freight Claims Departments' Conference

Bern, 28 May 2014

À / Geht an / To

Pour votation
Zur Abstimmung
To be voted on

Pour consultation
Zur Konsultation
For your comments

Pour information
Zur Kenntnisnahme
For your information

Members of the CIT

- Frau Marianne Motherby, Chair of the CIM Committee
- Monsieur Jean-Marie Sié, Chairman of the CIM Working Group
- UIC
- CER
- OTIF

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Dear Colleague

We are very pleased to be able to confirm that the next **Freight Claims Departments' Conference** will take place on Wednesday 28 May 2014 in the CIT building in Bern. The conference is specifically designed for staff from claims departments, sales staff and staff from the legal departments of CIT member organisations. You will be receiving an invitation to the event shortly.

This circular letter is intended to provide a summary of the topics to be covered in the conference and to invite you to suggest further topics to be covered. This will allow us to address the main issues which your undertakings face in handling claims for loss and damage in transit and will allow us to start to think how to develop the corresponding CIT provisions.

The first module will be devoted to a number of current topics; they will be covered in presentations.

The second module will use groups working in syndicates to analyse problems of general interest which arise in practice and which may require CIT provisions to be developed in due course. The approaches which the syndicates propose to solve these problems will be taken forward by the CIT's CIM working Group for consideration in more detail.

The third module will be left entirely up to you. You may hold discussions with colleagues from other undertakings on ways to improve arrangements for your departments to work together or liaise to resolve specific open claims.

The draft programme for the conference is attached to this circular letter. We would be very grateful if you were able to fill out the questionnaire which is also attached to this circular letter to provide us with:

- the topic(s) of general interest which your undertaking would like examined in module 2;
- the undertakings that you would like to meet during module 3 of the conference.

We would be particularly grateful if you were able to return the questionnaire attached to us by e-mail (henri.trollet@cit-rail.org) before 10 February 2014.

Yours sincerely

A handwritten signature in black ink, appearing to read 'E. Evtimov', is positioned above the printed name and title.

Erik Evtimov
Deputy Secretary General

Attachments:

- Appendix 1 - draft programme for the conference
- Appendix 2 - questionnaire for return before 10 February 2014